

# Learning Event #1

The Role of Community Colleges in Registered Apprenticeship: Sponsor & Partner

Mark Genua, Director, Jobs for the Future | Shamara P. Bownes, Senior Manager, Jobs for the Future

NJ A-TAC Community of Practice | Tuesday, November 28, 2023 | 11:00am – 12:30pm ET









### **Learning Event #1 Agenda**

- Welcome and Introductions Mark Genua, Director & Shamara P. Bownes, Senior
   Manager, Jobs for the Future (JFF); Maria Heidkamp, Chief of Innovation & Policy, NJ Council
   of County Colleges
- 2. Community of Practice Overview Mark Genua, Director, Jobs for the Future (JFF)
- 3. Community Colleges' Role in RA: Sponsor & Partner Adrienne Summers, Executive Director of Apprenticeships, American Association of Community Colleges (AACC)
- 4. In Practice: East Central College Melissa Richards, Apprenticeship & Business Training Program Coordinator, Center for Workforce Development, East Central College
- 5. Q&A/Discussion All
- 6. Reminders/Conclusion Shamara P. Bownes, Senior Manager, Jobs for the Future (JFF)

### **Meet the Jobs for the Future Team**



Mark Genua

Jobs for the Future Director mgenua@jff.org



Shamara P. Bownes

Jobs for the Future Senior Manager sbownes@jff.org







**Brianne McDonough** 

Jobs for the Future Director bmcdonough@jff.org



**Kassandra McGhee** 

Jobs for the Future Director kmcghee@jff.org

### **NJ A-TAC Community of Practice Overview**

- Part of the New Jersey Apprenticeship Technical Assistance Collaborative (NJ A-TAC), led by the New Jersey Council of County Colleges (NJCCC) and supported by the New Jersey Department of Labor (NJDOL)
  - Partners include Jobs for the Future (JFF) and the American Institute for Research (AIR)
  - Main goal: Expand Registered Apprenticeship programs while promoting best-in-class diversity,
     equity, and inclusion practices throughout NJ
- Year-long Community of Practice (CoP) focused on Registered Apprenticeship and related topics
  - Guide and support NJ community colleges and local workforce development boards (Focus Sites) on how to effectively establish, expand, and promote Registered Apprenticeship in their communities
  - Conduct monthly learning events, 1:1/customized coaching with subject matter experts, and other activities to expand the knowledge and use of Registered Apprenticeship and increase the number of programs operating in NJ



### Where We've Been: Focus Site Asset Mapping

- Interviews with potential Focus Sites conducted from August through September
  - 8 total interviews with NJ community colleges and LWDBs
  - Q&A/Discussion: org/local area info, RAP experience, funding, goals, strengths/challenges, and
     CoP interest and topics
- Top themes/findings
  - Current RAP activity and growth interest: MFG, healthcare, IT, and hospitality
  - Expand to target populations, particularly youth
  - Learn from/connection to peers and join national conversation
  - Employer engagement (industry specific), program sustainability, funding use, expansion, selling internally, and best practices

### NJ A-TAC CoP Focus Site Selection

- All 8 potential Focus Sites interviewed selected for CoP (6 community colleges, 1 LWDB, & 1 collaborative)
  - Hudson County Community College: Lori Margolin, Associate Vice President of Continuing Education & Workforce Development
  - Greater Raritan Workforce Development Board: Paul Grzella, Director
  - Raritan Valley Community College: Conrad Mercurius, Director, Center for Workforce Development & **Experiential Learning**
  - County College of Morris: Dr. Katrina Bell, Associate Vice President, Workforce Development & Experiential Learning
  - Mercer County Community College: Jessica Mulkey, Director, Division of Lifelong Learning
  - Ocean County College: Jannette Ball, Manager of Apprenticeship Programs
  - Union College of Union County, NJ: Dr. Bernard Polnariev, Vice President for Administrative Services & Dr. Maris Lown, Provost & Vice President for Academic Affairs
  - South Jersey Workforce Collaborative (LWDBs and community colleges of Atlantic, Cape May, Cumberland, Salem, Gloucester, Camden, and Burlington Counties): Fran Kuhn, Executive Director, Atlantic County Workforce Development Board & Sherwood Taylor, Senior Director, Atlantic Cape Community College

### **NJ A-TAC CoP: Monthly Learning Events**

- Related webinars and peer-to-peer sessions
- Recurring the 4<sup>th</sup> Tuesday of every month through Nov 2024
- Topics: RA/related focus, including from community college and LWDB perspectives, employer engagement, DEIA, program sustainability, funding, expansion, and policy
  - » SMEs and best practices from across US and within NJ will join us
- Recordings and resources shared on <a href="www.njccc.org/a-tac">www.njccc.org/a-tac</a> (for now)

### **NJ A-TAC CoP: Coaching Activities**

- Each Focus Site will receive 1:1, customized coaching from Brianne McDonough,
   Director, or Kassandra McGhee, Director, at JFF
- Provide strategic planning, guidance, and overall support
- Includes monthly calls and follow-up in between
  - Starting in Jan through Nov 2024
- Will develop and follow action plan with RA goals for time in CoP as a guide
- Resources identified and shared on <a href="www.njccc.org/a-tac">www.njccc.org/a-tac</a> (for now)

### NJ A-TAC CoP Adjacent: AIR Webinar Series

### #1- Overview of Registered Apprenticeship

Conducted on 11/16/2023 (recording available)

### #2- Apprenticeship Model and Design

Scheduled for 12/7/2023

### #3- Employer Engagement

Scheduled for 1/25/2024



### **Learning Event #1 Topic**

The Role of Community Colleges in Registered Apprenticeship:
Sponsor and Partner



Adrienne Summers, Executive Director of Apprenticeships
American Association of Community Colleges



Melissa Richards, Apprenticeship & Business Training Coordinator, Center for Workforce Development, East Central College (Union, Missouri)





## **AACC ECCA Team**

Jen Worth, Sr. Vice President, Workforce and Economic Development

Adrienne Summers, Executive Director of Apprenticeships

Wayne Wheeler, Project Manger, Workforce and Economic Development

Lateicia Ford, Project Monitoring Specialist of Apprenticeships

Lauren Buckley, Assistant Project Coordinator of Apprenticeships



# Expanding Community College Apprenticeships (ECCA)



- \$19.9 million cooperative agreement from the US DOL
- Task produce 16,000 apprentices
- Timeline July 1, 2019 through August 30, 2022
- Outcome 20,000 apprentices (138% of goal)



# ECCA Virtual Apprenticeship Network Toolkit



- Interactive, Web-Based Toolkit
- Guide for Designing, Building, Implementing, Expanding, Sustaining, and Evaluating Registered Apprenticeship Programming at Community Colleges.
- Resources and Promising Practices/Success Stories from ECCA Partners and External Partners
- ECCA Data and the DOL Collection Instrument (DCI) Outcomes



# Virtual Apprenticeship Network (VAN) Themes of Successful Practice

- I. Implementing a Registered Apprenticeship Program
- II. Effective Messaging on the Value of Registered Apprenticeship Programs
- III. Managing and Sustaining a Registered Apprenticeship Program
- IV. Expanding Community College Apprenticeships (ECCA) Data
- V. Quarterly Showcase of ECCA Partner Projects





## Main Page of the VAN

Virtual Apprenticeship Network

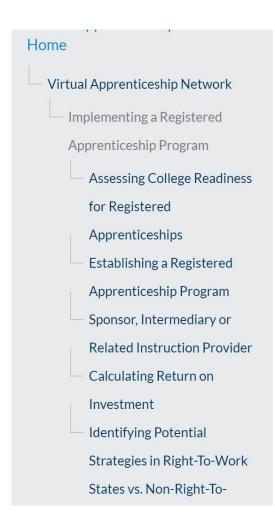


https://www.aacc.nche.edu/programs/workforce-economic-development/expanding-community-college-apprenticeships/intro-virtual-apprenticeship-network/



# Implementing A Registered Apprenticeship

Program



#### In this Section

Assessing College Readiness for Registered Apprenticeships

Establishing a Registered
Apprenticeship Program at a
College

Sponsor, Intermediary, or Related Instruction Provider: Identifying the Ideal Role for the Institution

Calculating the Return on Investment for the College

Identifying Potential
Strategies in Right-To-Work
States vs. Non-Right-To Work
States

Registering New Registered
Apprenticeship Standards/Programs in
State Apprenticeship Agencies States
vs. Office of Apprenticeship States



## Main Page of the VAN

Virtual Apprenticeship Network



https://www.aacc.nche.edu/programs/workforce-economic-development/expanding-community-college-apprenticeships/intro-virtual-apprenticeship-network/



# ECCA One Pager



### Expanding Community College Apprenticeships (ECCA) March 1, 2019 – August 31, 2022

#### **KEY ACHIEVEMENTS TO DATE**

22,000

Participants Served in Registered Apprenticeship Programs 633

Occupations Represented

- > 14,399 (66%) New Employees
- > 7,549 (34%) Existing Employees (Incumbent Workers)

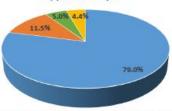
#### MOBILIZED PARTNERS

- > College Consortia 8
- > Individual Colleges 58
- > Colleges Sponsoring Registered Apprenticeship Programs 31
- > Total College Communities 106
- > States & Territories Represented 31
- ➤ Global Industry Partners 8
- > Executives on National ECCA Advisory Board 54

#### CHARACTERISTICS OF REGISTERED APPRENTICES

- 20% Hispanic or Latino
- 60% White
- a 9% Black or African American
- 2% American Indian or Alaskan Natives
- 3% Asian
- 2% Native Hawaiian or Other Pacific Islanders
- 1% Two or More Races
- 6% Veterans
- 1% Individuals with a Disability

#### Training Approach of Registered Apprenticeships



#### **INITIATIVE GOAL**

Serve 16,000 Registered Apprentices by August 31, 2022

#### VIRTUAL APPRENTICESHIP NETWORK

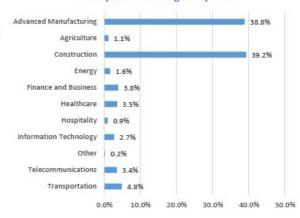








#### Industry Sectors of Program Sponsors



Time-Based
 Competency-Based
 Hybrid
 Did Not Identify

For more information visit: www.aacc.nche.edu

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# Electric Vehicle (EV) Hub

- \$8 million ABA Category 4 grant from US DOL
- Industry Partners:
  - Tesla
  - Panasonic
- National Network Partners:
  - Advance CTE
  - Association for Career and Technical Education
  - Feeding America
  - National Association of Workforce Boards (NAWB)
  - SHRM Foundation
  - SNF Writing Solutions





### **Apprenticeship Resources**

- Apprenticeship.gov
- Apprenticeship.gov: Legislation, Regulations, and Guidance
- ☐ <u>Harper College Apprenticeship Toolkit</u>
- ☐ Connecting Apprenticeship and Higher Education: Eight Recommendations
- ☐ <u>High-Quality Pre-Apprenticeship Programs: Community Colleges</u>
- ☐ AACC Virtual Apprenticeship Link (VAN)



# EAST CENTRAL COLLEGE



### **Melissa Richards**

East Central College Union, Missouri

Center for Workforce Development Apprenticeship & Business Training Coordinator

melissa.richards@eastcentral.edu

Direct Line: 636-649-5806

# EAST CENTRAL COLLEGE

# Where it all began...

- ApprenticeshipUSA Grant
  - Being the sponsor
  - Industrial Maintenance Technician

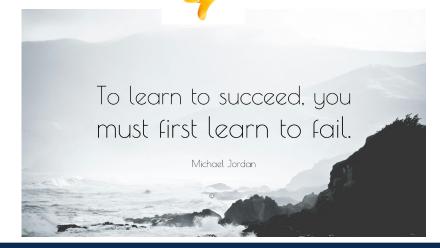


Certified Logistics Associate



Certified Logistics Technician







# Moving in the right direction

- MoRAP Grant
  - **New Occupations** 
    - **Building Maintenance Repairer**
    - **Welding Combinator**
    - Machinist
    - Quality Control Technician/Engineer
- Workforce Board Partnership
  - 4/19/18-6/12/2018







# **Collaboration**



- Meet and greet with them all
- Build trust, tell your story
- Build processes that are a win/win
  - Building on strengths & balance weaknesses
- Open communication
- What is the goal and mission of state funds?

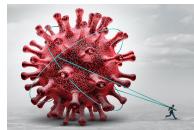


# EAST CENTRAL COLLEGE

# Round 3

- MoAMP Grant
  - First apprenticeship consortium grant
  - Expand Registered Apprenticeships
  - Hit the ground running...COVID shut down
  - Partnerships within a consortium
    - Community College Network
    - State Partnerships (MAR, IWT)







# Round 3-five years later

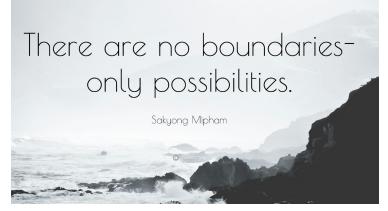
- MoAMP Grant
  - Get creative
    - Pre-Apprenticeships
  - New Occupations = New Territory
  - JFF Application
    - Leadership in Manufacturing & Technical Training
  - When we knew we hit sustainability



# EAST CENTRAL COLLEGE

## Where we are now...

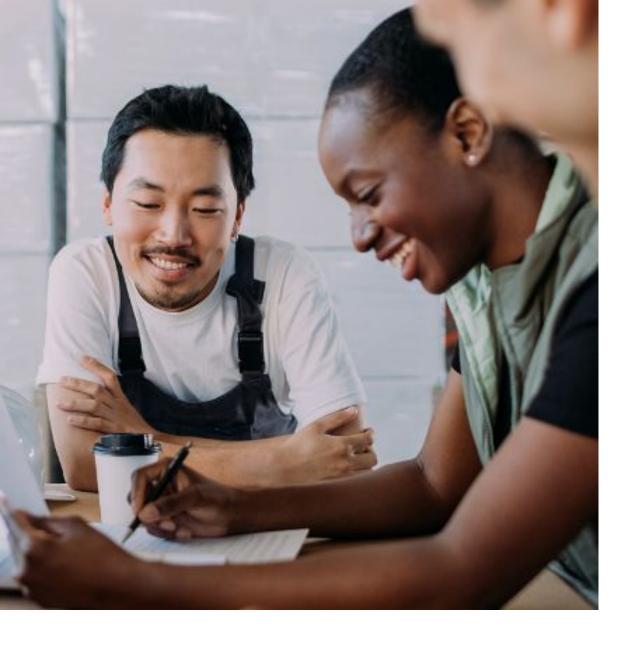
- Presently
  - 30 employer partners
  - 13 registered occupations
    - 2 new occupations this year to register
  - 95 completed apprentices
  - 59 active
  - Over 450 pre-apprentices
  - Expanding into new territory
  - Scaling Nationally





# My Takeaways





### **Q&A / Discussion**

The Role of Community Colleges in Registered Apprenticeship:
Sponsor and Partner

### **NJ A-TAC CoP: Next Steps & Reminders**

- Next Monthly Learning Events
  - Peer-to-Peer Session: Community Colleges' Role in RA on Tuesday, January 23<sup>rd</sup>, 11am-12pm ET
  - Webinar: Employer Outreach & Engagement in RA on Tuesday, February 27<sup>th</sup>,
     11am-12pm ET
- Coaching: Each Focus Site will be contacted to schedule initial call in Jan 2024
- Check <a href="https://www.njccc.org/a-tac">www.njccc.org/a-tac</a> soon for today's webinar recording and resources
- CoP Adjacent Webinar: Apprenticeship Model and Registered Apprenticeship Program
   Design on December 7<sup>th</sup> at 12pm ET Register here
- As always, contact Shamara at <u>sbownes@iff.org</u> with any questions/requests





### Thank You!

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Shamara P. Bownes, Senior Manager, Jobs for the Future, <a href="mailto:sbownes@iff.org">sbownes@iff.org</a>

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The New Jersey Apprenticeship Technical Assistance Collaborative is a partnership of the New Jersey Council of Community Colleges, the American Institutes for Research, and Jobs for the Future, with support from the New Jersey Department of Labor.

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