MICRO-PATHWAYS, MACRO IMPACT: REIMAGINING ACCESS, EQUITY, AND EMPLOYABILITY



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Micro-Pathways, Macro Impact: Reimagining Access, Equity, and Employability



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Presenters



Dr. Rachel KahnSenior Director,
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Michael Macklin
Associate Vice Chancellor for Workforce Solutions,
Colorado Community College System





Agenda

- Welcome + Introductions
- The Lab + Community College Growth Engine Overview
- The Colorado Community College System + Behavioral Health
- Fireside Chat
- Wrap-up + Close



Education Design Lab

Designing Education Toward the Future of Work



Who We Are

Education Design Lab (the Lab) is a 12-year old national nonprofit dedicated to driving the nation's shift towards an equitable skills-based economy.

Our mission is to...

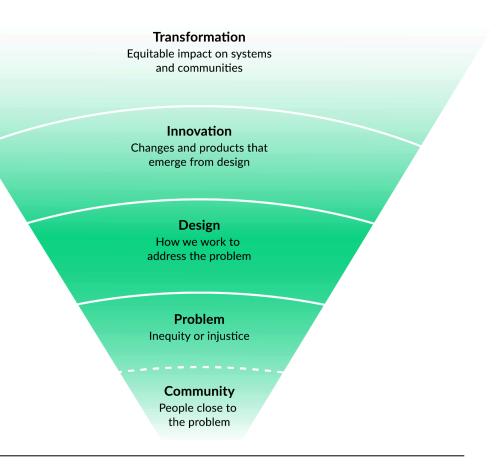
Co-design an inclusive skills-based learn+work system with and for New Majority Learner-Earners that facilitates upward economic mobility and closes opportunity gaps.



Our Approach

We use the power of design to transform how we learn + work.

Transformation is only possible if we ground ourselves in the problem and collaborate with people closest to the problem.







Community College Growth Engine







To build a more accessible future, we must design education systems that support new majority learners' engagement in their learning.

Designing Postsecondary Education with Learners

Who are the learners we primarily work with?

Frontline Workers
Transfer Students
Single Parents
Non-degreed Adults
First-generation Students
Underinvested Communities





About Us



Community College Growth Engine

The Community College Growth Engine (CCGE) is a design accelerator hosted by Education Design Lab. The CCGE team supports community colleges in delivering skills-focused, market-driven education, positioning them as regional talent agents that connect education to employment. Our initiative addresses the urgent need for innovative solutions to close the growing skills gap.

How might we design equitable and accessible micro-pathways toward high-growth careers endorsed by employers and visible to learners moving from post-secondary education into the workforce?



Design Criteria

In order to meet the needs of New Majority Learners and employers, micro-pathways must:



Include two or more credentials that are stackable, portable, + track toward a degree



Align to dynamic regional labor market employment + wage data



Be employer-initiated + validated



Be completed in **one year** or less



Be offered in a **flexible** delivery format



Be affordable



Be digitally discoverable

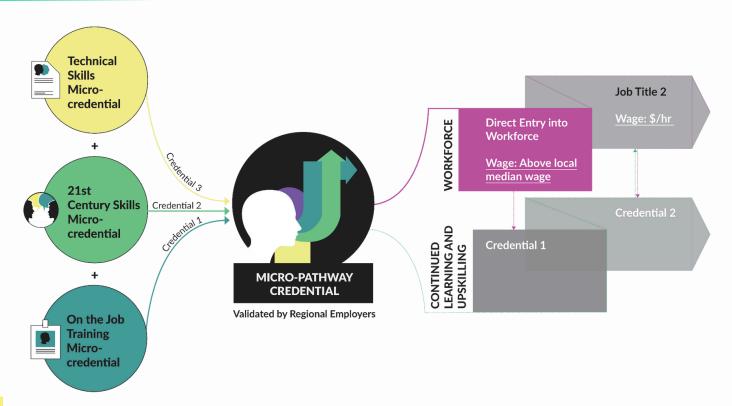


Integrate technical + durable skills



Micro-Pathway Model





Arc of Engagement

Kick-Off + Foundations of Design Learn + collaborate with micro-pathway practitioners, ecosystem map, and kick-off the cohort

Milestones:

- Develop Problem Statement
- Occupation Selection
- Learner Persona Development
- Ecosystem Mapping
- Communication Planning

Design + Ideate

Evaluate and synergize learnings with faculty to develop curriculum

Milestones:

- Curriculum Mapping
- Micro-pathway prototype development
- Develop implementation strategy

Learnings

Check-ins

Learnings Check-ins

Learnings Check-ins

Community College

Growth Engine

Learnings Check-ins

Understand

Learnings

Check-ins

Deep dive into learner needs, employer needs, system processes and micro-pathway models

Milestones:

- Employer Engagement Planning + Implementation
- T-Profile Sessions
- ☐ Learner Persona Validation
- Learner Journey Mapping #1

Prototype + Iterate

Build micro-pathway prototypes and validate with stakeholders

Milestones:

- Validate with Employers
- Validate with Learners
- Learner Journey Mapping #2
- Develop + Implement Marketing Plan
- ☐ Cost + Funding Planning

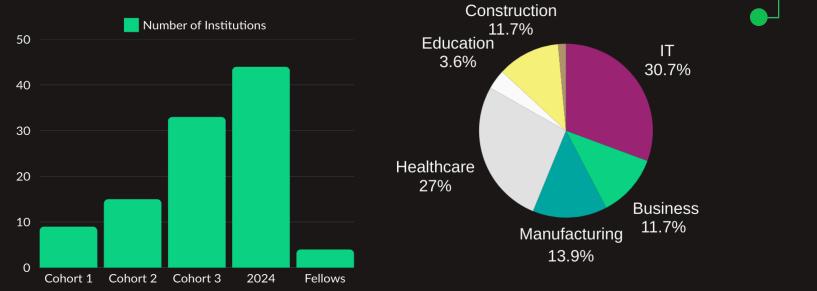
Continual Pilot Implementation

Impact Evaluation, Data Infrastructure & Development

Education Design Lab

CCGE Impact: By the Numbers

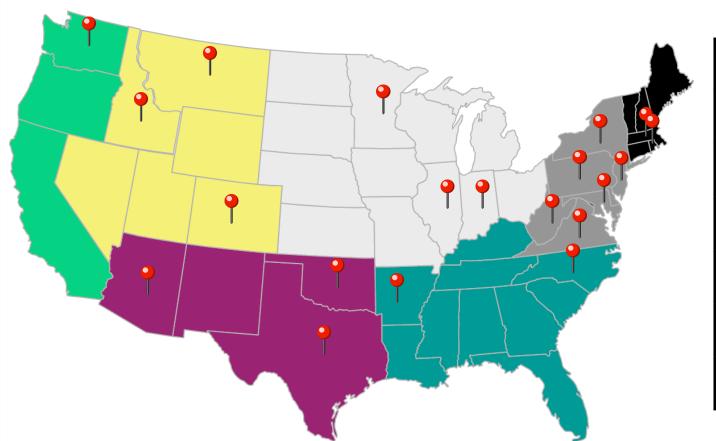




Since the 2021 launch of the Community College Growth Engine (CCGE), the Lab has worked with over **100+ colleges** and systems nationwide to design, launch and develop more than **211 employer-validated micro-pathways** across **seven sectors**, covering more than **111 occupations** that connect New Majority Learners to employment in careers at or above median wage helping to bridge the gap between education and workforce demand.

A National Movement with Regional Impact





Rocky Mount: 23 Colleges

Midwest: 11 Colleges

New England: 3 Colleges

Mid-Atlantic: 18 Colleges

Southeast: 27 Colleges

Southwest: 16 Colleges

Pacific: 3 Colleges

Education Design Lab

We've learned...

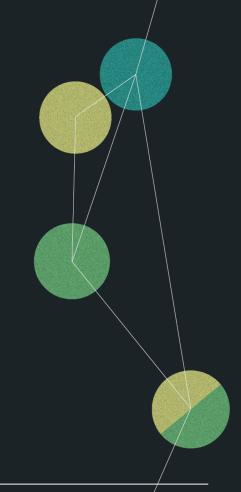


Designing micro-pathways can serve as a "gateway" for community college transformation through:

- Stackable Program Design
- Employer Engagement
- Marketing to New Majority Learners
- Noncredit to Credit Alignment
- Data Collection

This kind of institution-wide transformation must be driven by senior leadership.

Developing an Effective Design Team

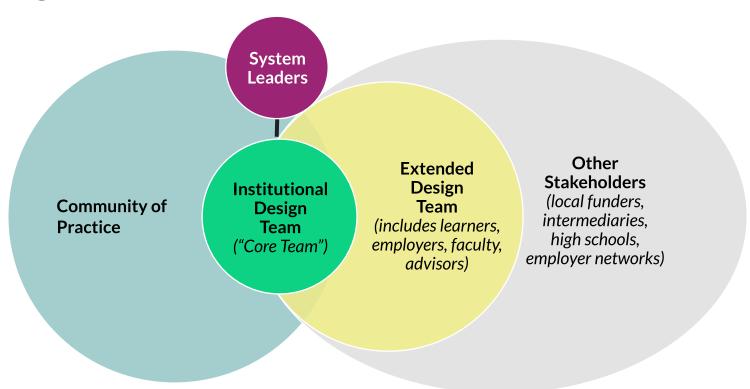


What is a Design Team?

- A group of people dedicated to the outcomes of this work
- Committed to this work for the first year, and beyond
- Includes multiple stakeholder groups (i.e.-College leaders, faculty, staff, learners, external partners)
- Provide diverse perspectives and expertise



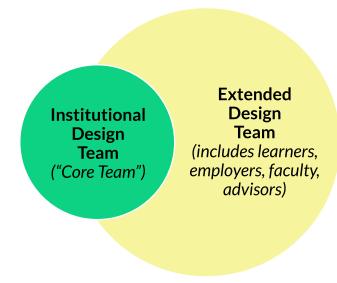
Design Team Structure



Potential Design Team Members

While the specific makeup of the teams will vary from institution to institution, each institutional design teams and codesign partners typically consist of the following participants throughout the design process.

- Design Lead/Workforce Representative
- Data Lead/ IT Representative
- Academic Representation from Program Areas/Industries selected
- Diversity, Equity, Inclusion, and Belonging
- Research + Evaluation
- Student Services + Supports
- Employer Partnerships/Business Development
- Senior Leadership
- Financial aid + college foundation
- Learner co-designers
- Employer Partners
- K-12 Partners



*Other key strategic partners may be brought into select sessions as necessary

(e.g. marketing, advising, financial services, communications, etc.)

The Design Team Lead

- 1 Design Lead per team
- Serves as point-of-contact and liaison for this work
- Centers equity and learners in your work
- Does not need to be a SME in the industries the team is focused on
- Move/remove barriers for the team both internally and externally
- Collaborate with the Lab Team



The Data Lead

- 1 Data Lead per team
- Serves as point-of-contact data-related components of this work
- Helps the team understand how data is collected, managed, stored, distributed within the institution and/ or system
- Does not need to be a part of every design session
- Collaborates with the Lab Team



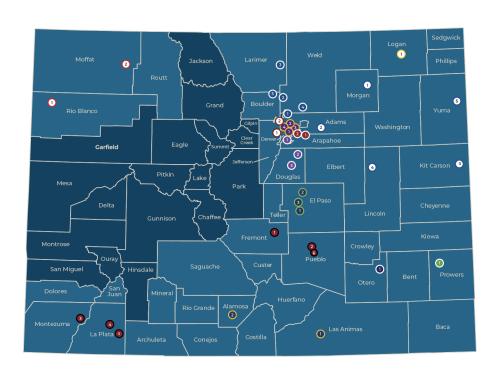


STRATEGIC ALIGNMENT

- Economic Mobility
- Education for All
- Empowered Talent
- Partner of Choice
- The Power of 13



13 Colleges. 35 Locations. Online Everywhere.





STERLING CAMPUS
 OTERO COMMUNITY COLLEGE
 LA JUNTA CAMPUS



VALLEY CAMPUS

OTERO COLLEGE



GOAL:

Increase and diversify behavioral healthcare workforce



Supporting Services

- Healthy Students = Strong Students
- Clinical Opportunities



Academic Pathways

- Focus on Stackability
- Limited Options
- High Demand
- Employer Partners



Funding and Partners

- SB22-181 Behavioral Health Career Pathways
- Education Design Lab
- Multiple Consultants

Behavioral Health Pathways: Stackability A pathway is "stackable" when smaller curricula (micro-credentials) build into each other and into larger degrees, allowing for shorter-term gains toward longer-term goals. Take a look at the building-block style of CCCS's stackable Behavioral Health coursework represented here, noticing how micro-credential coursework fits into Associate and then Bachelor of Applied Science degrees, Stackability allows students to continue credentialed learning in small, bitesize steps toward greater qualifications! Oualified Behavioral Health Assistant (OBHA) Bootcamp ■ Self-paced, non-credit training designed in coordination with the Behavioral Health Administration (BHA) for current Behavioral Health professionals seeking to become QBHAs. Assesses competency demonstration from 4-courses included in the QBHA micro-credential, as well as upskilling opportunities. ■ Successful completers will be OBHAs and therefore eligible to serve as part of a Medicaid reimbursed care team. Bootcamp completion may be leveraged as Credit for Prior Learning (CPL) at your local community college MICRO-CREDENTIALS

BACHELOR OF APPLIED SCIENCE

Mental Health & Wellness (15 credits)

Addiction Recovery (15 credits)

Emphasis Courses (Student selects 1 path)

General Education Courses (21 credits)

> Career & Technical **Education Courses** (17 credits)

> > AAS

Associate of Applied Science

Career & Technical **Education Courses** (25 credits)

67 credits

(AAS) in Behavioral Health

				SWKT100
CSL Suite				SOC 2018
(9 courses)	BEH 2030		BEH 2030	BEH 2030
PSY 1001	SOC 1001		BEH 1030	BEH 1030
BEH 1001	BEH 1001	BEH 1001	BEH 1001	BEH 1001
HPR1000	HPR1000	PTE1010	PTE 1010	PTE 1010
Addiction Recovery Assistant	Patient Navigator	Behavioral Health + (BH+)	Qualified Behavioral Health Assistant (QBHA)	Behavioral Health Assistant II
20 credits	12 credits	6 credits	10 credits	16 credits

APPLIED SCIENCE Mental Health Addiction & Social Work Recovery (17 credits) (17 credits) **Emphasis Courses** (Student selects 1 path) General Education Courses (25 credits)

ASSOCIATE OF

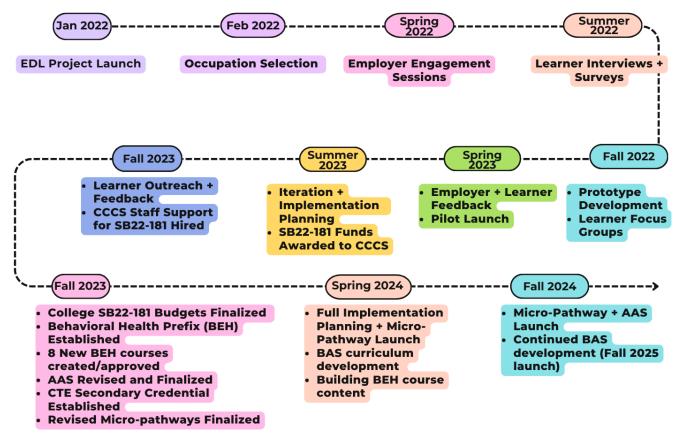
53 (+ 67 in AAS) = 120 credits

Bachelor of Applied Science

(BAS) in Behavioral Health



Behavioral Health Project Timeline



"If you want to go fast, go alone. If you want to go far, go together."

CCCS Workforce Solutions

BEH Leadership Team

Education Design Lab

Curriculum Team

Communications Team

Strategic Partners



Academic Programs

Micro-credentials

to

Bachelor of Applied Science

Micro-credential Certificates

- Behavioral Health +
- Qualified Behavioral Health Assistant QBHA
- Behavioral Health Assistant II
- Addiction Recovery Assistant
- Patient Navigator

Degrees

- Associate of Applied Science
 - Addiction Recovery
 - Mental Health and Social Work
- Bachelor of Applied Science
 - Addiction Recovery
 - Mental Health and Wellbeing



Colorado Community College System **Behavioral Health Assistant - Qualified BHA**

A Micro-Pathway to Become a Behavioral Health Assistant

Empathy

SUMMARY: The Qualified Behavioral Health Assistant micro-credential ensures students develop entry-level behavioral health knowledge and competencies. Upon completion of this coursework, they will be a Qualified Behavioral Health Assistant as outlined by the Behavioral Health Administration. The curriculum includes entry-level skills and foundational knowledge about behavioral health and wellness, intercultural competency, therapeutic communication, case management, and crisis intervention.

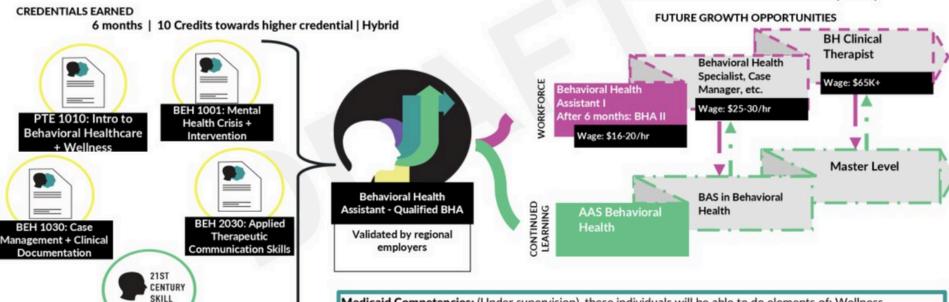


TOP SKILLS:

Medicaid Competencies: (Under supervision), these individuals will be able to do elements of: Wellness

Promotion, Education, Community Needs Assessment, Screening, Referral, Crisis Management, Case Management,

- Understanding of Behavioral Health and Healthcare Systems 1.
- **Empathy and Healthy Boundaries**
- Therapeutic Communication Skills
- Case Management and Documentation
- Crisis Intervention and Wellness
- Trauma-Informed Care and Cultural Competency



Orientation to Services, and Individual & Group Interventions

Behavioral Health Pathways: Stackability

BACHELOR OF APPLIED SCIENCE

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Qualified Behavioral Health Assistant (OBHA) Bootcamp

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MICRO-CREDENTIALS

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				SWKT100
CSLSuite				SOC 2018
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AAS

Bachelor of Applied Science (BAS) in Behavioral Health

53 (+ 67 in AAS) = 120 credits

Support Services

Secondary CTE Behavioral Health Credential

\$1.3M in philanthropic funding for scholarships

The secondary credential enables instructors to offer the Qualified Behavioral Health Assistant courses at the secondary level. The instructor's ability to offer concurrent enrollment will be limited to the 4 QBHA courses as long as the instructor and courses are connected to an approved secondary CTE program.

PTE 1010,BEH 1001, BEH 1030, and BEH 2030

*Additional concurrent enrollment courses can be included in this pathway as long as the instructor has the appropriate qualifications to offer additional courses that align with the connected AAS.

www.cccs.edu

Supportive Services

Counselor Responsibilities

Counselor Service Provision: **3-Pronged Approach** Individual Counseling

Group Counseling

Psychoeducation & Outreach

Rural Mental Health Project

www.cccs.edu



Collective Reach: AY 23-24

students received individual services individual sessions students received group/team/campus-wide programming

30,000-Foot View

This approach:

- Exposes students to the behavioral health field as client and potentially as entry-level practitioner (psychoeducation intern); advocates for student involvement in the mental/behavioral health field, increasing interest in mental/behavioral health services, curricula, & careers
- Creates inherent program sustainability by moving institutions toward "career pathway and Behavioral Health Administration training alignment"
- Supports retention goals; healthy humans = engaged & invested students!
- Appeals to incoming students (& their parents!)
- Increases rural community pool of qualified mental/behavioral health providers & practitioners
- Offers opportunities for mutually beneficial partnerships with local industries, agencies, institutions, & practices



Want to learn more?

Enroll in the CCGE Micro-Pathway Micro-Credential











Fireside Chat Q&A











Contact Us

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